# A Study on Impact of Disruptive Technology on Leadership 

LAKSHYATA DAGA, Management, Kirit P Mehta School of Law, Mumbai, Maharashtra, India.


#### Abstract

PURPOSE: Disruption today is going on at a scale and speed that is remarkable in present day history. The correct direction is basic for associations to flourish in the uneven waters of quick innovation and business model evolution. To overcome the challenges derived from the digital transformation, leaders are required to develop a combination of digital and human skills, mainly related to the ability to communicate effectively in a digitalized context, create cohesion between geographically distant followers, foster initiative and change attitudes, and deal with complex and fast problem solving.

RESEARCH IMPLICATION AND MEHTODOLOGY: This paper provides a preliminary understanding of the impact of disruptive change in the business environment on leadership facing today's disruptive innovation. Additionally, the paper also analyses the factors leading to the success or failure of the same and points out the key requirements of leaderships of the day. The study is based only on secondary data from books, journals, newspaper articles, websites etc. and empowered by business examples.


Keywords: leadership, digital transformation, digital technology, Disruptive technology.

## I. INTRODUCTION

The business scene is dynamic. Change is consistent and the speed is quicker. The skills gap is more extensive and client attention is more focused.

Disruption today is going on at a scale and speed that is remarkable in present day history. From banking to retail, media, production,, proficient administrations, and life sciences, computerized innovations and plans of action are overturning ventures all throughout the planet, and leaders are battling to adapt.

The correct direction is basic for associations to flourish in the uneven waters of quick innovation and business model evolution.
It used to be that development was steady, Presently, advancement must be disruptive. Organizations that aren't evolving themselves, they know beyond a shadow of a doubt that they will be disrupted by another person. Presently you have fire up ventures that are beginning to converge into conventional organizations. Tesla is an incredible illustration of an organization that is currently driving the electric vehicle industry."

These days, computerized change is an unavoidable decision for any organization. Pioneers adapt to new devices consistently and they settle on choices as indicated by the information they approach.

## II. HYPOTHESIS

H0 : disruptive technology has ni impact on leadership

H1 : disruptive technology has no impact on leadership

## III. RESEARCH OBJECTIVES

1. To study the various existing leadership styles.
2. To identify and study disruptive technology.
3. To assess the impact of disruptive technology on leadership styles.

## IV. LEADERSHIP

The hierarchy chart is not leadership. Without help from anyone else it has no bearing somehow on how the execution will be. However that very inquiry of viable execution is the issue of authority. rewards and dangers may assist every player with doing his task, yet over the long haul if achievement is to be impactful and if resolve is to endure, every player should not just completely do his part and its connection to the collective endeavour; he should likewise need to do it. The challenge of each leader is to make these needs and to discover approaches to channel existing needs into powerful collaboration.

A leadership style is one's way of giving guidance, executing plans, and spurring individuals. It is the after-effect of the way of thinking, character, and experience of the leader.

## Despotic or authoritarian

Under the dictatorial administration style, all dynamic forces are incorporated in the pioneer, likewise with tyrants.

Absolutist pioneers don't ask or engage any ideas or activities from subordinates. The absolutist administration has been fruitful as it gives solid motivation to the manager. It allows fast decision making, as only one individual chooses for the
entire gathering and keeps every choice to themselves until they feel it should be imparted to the remainder of the group.

## Participative or democratic

The democratic based administration style comprises of the leader sharing the dynamic capacities with bunch individuals by advancing the interests of the gathering individuals and by rehearsing social balance. This has likewise been called shared initiative.
Laissez-faire or Free-rein Leadership
In Laissez-faire or free-rein authority, liberty is given to the sub-ordinates. This style of administration is known as "laissezfaire" which implies no obstruction in the issues of others. (The expression free enterprise is French and in a real sense signifies "let them do"). The sub-ordinates are given finished right and ability to settle on choices to set up objectives and work out the issues or hurdles. The supporters are given a serious level of autonomy and opportunity to detail their own goals and approaches to accomplish them.

## Task-oriented and relationship-oriented

Undertaking focused administration is a style wherein the leader is centred around the assignments that should be acted to meet a specific creation objective. Undertaking focused leaders are for the most part more worried about creating a bit-by-bit answer for given issue or objective, rigorously ensuring these deadlines are met, results and arriving at target results.
Relationship-oriented administration is a differentiating style in which the pioneer is more centred around the connections among the gathering and is for the most part more worried about the general prosperity and fulfilment of gathering members. such leaders underscore correspondence inside the organisation, show trust and trust in bunch individuals, and show appreciation for work done.
Various circumstances call for various authority styles. In a crisis when there is brief period to meet on an understanding and where an assigned authority has altogether more experience or ability than the remainder of the group, an absolutist initiative style might be best; be that as it may, in a profoundly energetic and adjusted group to a homogeneous degree of skill, a more equitable or Laissez-faire style might be more viable. The style embraced ought to be the one that most viably accomplishes the targets while at the same time adjusting the interests of its individual members.

## V. DISRUPTIVE TECHNOLOGY

Disruptive technology is a development that fundamentally changes the way that purchasers, ventures, or organizations work. A disruptive innovation clears away the frameworks or propensities it replaces in light of the fact that it has ascribes that are unmistakably evolved.
New innovation can either be sustaining or disruptive. While supporting innovation relies upon the steady enhancements in the generally existing innovation, disruptive innovation is
a totally new one. Consequently, the viable use of such sorts of innovation might not have been demonstrated at this point.
Recent disruptive innovation models incorporate web-based business, online news destinations, ride-sharing applications, and GPS frameworks.
In their own occasions, the auto, power administration, and TV were disruptive innovations. Clayton Christensen advocated the possibility of disruptive advancements in The Innovator's Dilemma, distributed in 1997. It has since become a popular expression in new companies that look to make an item with mass allure.
Indeed, even a start-up with restricted assets can focus on innovation interruption by designing a totally better approach for completing something. Set up organizations will in general zero in on what they specialize in and seek after gradual enhancements instead of progressive changes. They take into account their biggest and most requesting clients.
This gives an opening to disruptive organizations to target disregarded client portions and gain an industry presence. Start-up organizations regularly come up short on the adaptability to adjust rapidly to new dangers. That permits disruptors to move upstream over the long run and rip apart more client sections.
Disruptive innovations are hard to plan for in light of the fact that they can show up unexpectedly.
Risk taking organizations may perceive the capability of disruptive innovation in their own activities and target new business sectors that can fuse it into their business measures. These are the "pioneers" of the innovation appropriation lifecycle. Different organizations may face a more challenging and unwilling position and embrace an advancement solely after perceiving how it performs for other people.
Organizations that neglect to represent the impacts of disruptive innovation may end up losing piece of the overall industry to contenders that have found approaches to coordinate the innovation.

## IMPACT OF DISRUPTIVE TECHNOLOGY ON LEADERSHIP

Leaders today, nonetheless, face a major test with regards to disruptive advancement. Numerous chiefs ascend through the positions of the board, where consistency and control are esteemed and remunerated. In contrast to executives' activities, disruptive development - regardless of whether making it or reacting to it - includes outrageous vulnerability. Sudden occasions, unavoidable disappointments, and a central absence of control are natural to the cycle. In any case, barely any leaders are officially set up to manage the real factors of driving or reacting to interruption. There is a great deal of discussion about advanced change and the manner in which these new advances are affecting the items and how business is done,
yet the greatest effect comes in how societies and the administration styles are being formed. Customary administration fuses longer arranging and execution cycles, while the new, tech-driven administration patterns are shortening the arranging and execution cycles such that shifts from attempting to accomplish sureness in the arranging interaction and execution stage, toward living with a touch more vulnerability and executing with an emphasis on experimentation and exceptionally short cycles.

## Generation of ideas

How do associations drive innovativeness? Fruitful methodologies incorporate figuring out how to tune in, including various voices, setting out open doors and tolerating setbacks. empowering imagination in an association can require a proportion of self-control in pioneers. At the point when workers are urged to be imaginative and concocted thoughts, various things will occur. One will get some smart thoughts that truly drive change and income and benefits. Yet, one will additionally get a great deal of poorly conceived notions, and thoughts that have been attempted previously and didn't work out. Regardless, one must stay there and let things unfurl. Novel thoughts are least likely to come from similar individuals whose perspectives have consistently been addressed. In expansion to the customarily perceived components of variety, that diverse worldview can be founded on an individual's job or rank in the business.
Everybody is allowed to say their opinion and at times that will be acceptable and a few cases not, however everybody is heard.

## Open to failure

Formal, organized ways to deal with rousing and sustaining inventiveness can incorporate preparing around ideation, experimentation, and abilities that help imaginative reasoning. A few associations may offer individuals the chance to accept on new improvement open doors in a space of interest. Superior workers will in general be persuaded by difficulties, and moves will in general drive interest and inventiveness in individuals, that motivates gifted individuals, so associations could for instance, give a chance to work in a self-governing or independent climate where they have a standing to satisfy.
Neglecting to accept disappointment is really a danger to a culture of development.

## Listening to experts

In the first place, effective leaders show an eagerness to look for different information sources - both from inside their associations and from outside. In this day and age of close pervasive Internet and web-based media accessibility, representatives have equivalent admittance to data inside a business, and may indeed have further explicit subject information than those driving them. Empowering and growing such groups can fill in for an absence of aptitude at
the chief level - if they will surrender ground to staff. leaders should be agreeable not knowing the appropriate response, and let it out. Recruit individuals who are the specialists. Trust in them.

## Versatility

While quietude permits leaders to be available to novel thoughts and developments, being versatile is important in an unpredictable and evolving climate. Without it, the ability to react to advanced disturbance is seriously confined. An unassuming and versatile leader will alter their perspective, and afterward convey that recently stamped variation to representatives and friends. It is a need of the climate of today. The worldwide reach of computerized innovations has opened up new outskirts for associations, contracting isolates and deleting conventional limits between domains. Managing quickly changing social and business impacts requires versatility.

## Vision

For any pioneer, having an unmistakable vision and articulating it well is a core competency. In any case, in the midst of quick innovation and plan of action change, with promising circumstances springing up on all sides, it becomes intrinsic. The sheer flightiness of business today implies customary insightful methodologies are neglecting to give the drawn-out authoritative systems which leaders have depended on before. In the midst of quick change, individuals should be enlivened by a solid vision. Flexibility without vision can prompt rudderless change.

## Connection

Effectively draw in with clients, accomplices, providers, workers, and the more extensive environment. At their center, advanced pioneers are audience members, with a wide based longing to investigate, find, learn and examine with others. They tune in to their customers and clients; their groups and staff; and their friends and accomplices with lowliness and a readiness to adjust their perspectives. They guarantee a steady trade of data and urge representatives to challenge perspectives and conclusions, and they set and change corporate dreams dependent on these trades.
Those leaders who can sharpen humility and flexibility, and communicate their dreams and plans effectively through active communication, will have a superior potential for success to have the trial of time and are called Agile Leaders.

## Fast decision making

One manner by which the presentation of innovation has changed the hierarchical life has been the more noteworthy requirement for speed. Researchers concur that e-business pioneers are compelled to settle on choices all the more quickly. This implies that definitiveness, and critical thinking capacities continue to be amazingly important for eleadership, and may turn out to be much more conspicuous later on. ceaseless urgency can cause circumstances in which leaders needs to settle on choices without having all
data or without having the opportunity to think and examine the issue appropriately, which may prompt falling back onto routine reactions, rather than making novel and imaginative thoughts. To help explore such circumstances, leaders should have the option to endure unconventionality, while being innovative simultaneously. In the event that the facts demonstrate that the advanced world powers pioneers to look at issues and give imaginative answers at a quicker harmony, the utilization of data innovation additionally permits them to settle on more educated choices. Data frameworks can give tremendous measures of ongoing information. They should continually filter interior and outside conditions for promising circumstances and dangers.

## Managing disruptive change

The speedy mechanical development puts high requests on associations' capacity to manage ceaselessly changing conditions and players. There is a steady requirement for associations to adjust, anticipate openings, and here and there extemporize, to keep up their seriousness on the lookout. Constrained to advance, leaders need to embrace a functioning part in recognizing the requirement for change, just as taking care of, and starting change inside their groups and associations. Be that as it may, persistent change ought not disturb the concentration and mission of the association.
In conclusion, researchers underscore the expanded estimation of specialized abilities. This addresses a move from the most recent worldview set up in the course of recent many years, whereby administration essentially requires passionate and social knowledge abilities that empower the manager to comprehend, inspire and deal with his group successfully. In any case, leaders likewise need to comprehend and deal with the utilization of different advances. To be sure, IT information and abilities have gotten high on request prerequisites to work in a digitalized climate. Besides, the authority of current advances should be offset with the capacity to remain current on the most up to date innovative turns of events. This stresses the need to embrace a long-lasting learning way to deal with building up one's advanced abilities.

## Ethics

Morals in influential positions has been an issue of worry to researchers. When all is said and done, moral initiative is characterized as "the demonstration of normatively appropriate conduct through personal actions and interpersonal relationships, and the promotion of such conduct to followers through two-way communication, reinforcement, and decision-making" . With the coming of advanced change and the frequent utilization of information, researchers have started to raise doubt about the ethics of leaders. Surely, the utilization of data and advancements opens leaders to new problems, which nature is entwined with moral concerns. For example, the utilization of delicate data is driving pioneers' expanded worries about security insurance and controlling systems in the work environment .

Electronic surveillance (ES) is an approach to gather information about representatives and their conduct, in order to improve profitability and monitor practices in the work environment. ES rules shift across nations and societies.

While most associations have an overall consciousness of the significance and need of disruptive advancement and change as a rule, there is a hole with regards to understanding the more profound authority characteristics essential for driving them. Numerous leaders depend on examination and information for dynamic to oversee everyday tasks, for instance, however during seasons of disturbance, trusting that hard information will settle on choices can rapidly bring about disappointment. leaders should be open to utilizing whatever data they have close by, incorporating contributions from assorted sources around them, and afterward utilizing their instinct to balance the decisionmaking cycle.

## VI. REVIEW OF LITERARURE

(Smith, 2020) A disruptive innovation supplants a more seasoned cycle, item, or propensity.
It as a rule has dominant ascribes that are quickly selfevident, in any event to early adopters. Upstarts rather than established companies are the usual source of disruptive technologies.
(Pesut, 2019) The reason for this article is to talk about the significance of foresight initiative to expect disruptive developments and Kinds of foreknowledge initiative styles are depicted. Prescience requires ground-breaking administration abilities. Assets to help the advancement of foreknowledge authority are referred to. Perusers are welcome to participate in activities and learning exercises to create foresight leadership to expect problematic advancements and construct ground-breaking administration.
(AESC) Scott Anthony and Evan Schwartz at The Conference Board examine the examination of the best changes among S\&P 500 and Global 500 firms. The examination uncovered attributes shared by the triumphant company's chiefs just as basic methodologies they utilized.
Transformational pioneers will in general be insider pariahs They deliberately seek after two separate excursions
They use culture to drive commitment
They impart amazing accounts about the future, and
They build up a guide before disruption grabs hold.
( IMD) Four attributes recognize deft from non-dexterous pioneers. Spry pioneers are:

1. Humble: They can acknowledge criticism and recognize that others realize more than they do.
2. Adaptable: They acknowledge that change is consistent and that adjusting their perspectives dependent on new data is a strength as opposed to a shortcoming.
3. Visionary: They have an unmistakable feeling of long-haul bearing, even despite present moment uncertainly.
4. Engaged: They have an eagerness to tune in, associate, and speak with interior and outside partners joined with a solid feeling of interest and interest in arising patterns.

They tracked down that Agile Leaders, those pioneers who appraised profoundly on the abilities and practices referenced above, would in general fundamentally outperform different leaders on measures, for example, work commitment and authority viability.
(Cortellazzo et al., 2019) They planned the scholastic discussion on the connection between computerized change and authority, putting together and organizing the principle arising topics at full scale and miniature degree of examination and saw that the two commitments with miniature and full-scale approaches underscore that IT and vital administration need more prominent arrangement. Advanced change is effective in the drawn out when the generally hierarchical goals match the need to receive another computerized apparatuses or instruments. Along these lines, people embrace innovative headway just when they see it is pertinent to their undertakings. It is a significant duty of the C-level leaders, to direct this essential arrangement and the multiplication of an advanced culture. In this economy, the digital change has driven associations to open their limits, and interface with different ventures, partners, and clients, to create development.
(Tellis, 2006) Their discoveries on innovative change challenge inadequate confidence in law-like speculations, for example, the S-bend of mechanical advancement. Rather than that hypothesis, they found that advances don't develop along S-bends, don't cross in execution just a single time, and don't generally begin underneath and end over the earlier innovation's degree of execution. Maybe, execution ways of rival advancements follow unpredictable advance capacities, may never converge, or may cross on different occasions. Every one of these outcomes have significant ramifications for methodology.
Maybe achievement and disappointment are likely the aftereffect of inward social parts of the firm. Significant among these is visionary authority that accepts change and will tear up existing resources for serve clients with new advancements. It appears to be that few of different articles in this extraordinary issue reverberation this subject. Hence, the ideas of authoritative capability and psychological outlining, vital direction, and client direction and eagerness to tear up all talk about the interior outlook or culture of the firm as opposed to of outer innovative powers as drivers of progress or disappointment.
(Soren Kaplan, 2015) An ever increasing number of leaders and organizations perceive that they should proactively disturb, or risk being disturbed. Be that as it may, the same old thing administration, where huge dreams are trailed by itemized guides and activity plans, accomplish
more than smother problematic development. They address liabilities to progress. Driving problematic advancement includes embracing rules that fall outside the customary preparing of supervisors and pioneers.
New authority capabilities are needed to explore disturbance. This implies revealing one's more profound inspirations to drive significant freedoms for other people; pushing individual limits to challenge one's own suspicions; moving into the obscure with the view that disappointment isn't disappointment at everything except rather a venturing stone to learning and progress; and tuning into shocks as a sort of entry for acquiring new bits of knowledge and uncovering openings. To lead disruptive development effectively necessitates that we upset the most crucial attitudes and practices that have driven us to our present achievement.
(Goretti, Lucas) Authority capacities joined with the inclusion of representatives are the way to begin a fruitful change. Pioneers will have a significant job in the drawn out execution of the change from a conventional cycle to a broad computerized stage. In addition, the leader should attempt to adjust his administration style with the computerized change since it will make issues in the event that he doesn't. Computerized change requires a ton of changes as far as system and authoritative culture and cycles. Just an imaginative leader that isn't apprehensive about disturbance will actually want to achieve these adjustments to keep up solidness and arrive at great outcomes. At that point chiefs need to rehash themselves to go through the advanced change of their associations.
(Viviano, 2012) The analyst accepted utilization of a conventional association hypothesis model was essential to structure an examination of a change interaction driven by the pervasiveness of innovation trying to recognize association outlook changes because of innovation. The analyst discovered customary blocks and mortar conventions were modified by the cross breed virtual learning and digitization of hierarchical practices and strategies, subsequently inciting a frameworks change. A frameworks change is a move in the manner an association cycles and conveys administrations, including how it decides. Choices that impact assessment of current approaches will drive the advancement of pertinent strategies, program improvement, and asset designation. Fruitful frameworks change is driven by the individual practices that meet up to accomplish a shared objective utilizing strong strategies and practices. Effectively working with a framework change is dictated by which individual convictions and discernments impact the interaction of progress.
(Sow \& Aborbie, 2018) A subjective exploration configuration utilizing semi-organized meetings was set up to decide this effect and what authority style meant for an association's course with respect to its computerized change. Explicit exploration writing in this space was tended to and given a structure to this issue, including the kinds of
authority styles which were normally utilized. These styles impacted enormous scope choices inside an association. What's more, the accomplishment of this change was assessed with regards to administration styles happening normally inside an association. The examination discoveries showed that authority style was exceptionally significant in changing associations and representative based inclusion and information assumed a basic part in the accomplishment of the change exertion. Also, authoritative pioneers came up short on a portion of the specialized information needed to lead this task. Authority styles are powerful in associations and can execute standards, assumptions, and attractive results during huge scope ground-breaking activities.

## VII. CONCLUSION AND SUGGESTIONS

Modern sensors, genuine language processors, facial acknowledgment, 3-D printing, data analytics, AI and the full scope of advancing innovations keep on changing ventures. Networks, organizations, and surprisingly wide mechanical areas are receiving innovation at various rates and for various purposes, yet innovation's continuous effect on items, cycles and populaces requests that associations embrace ground-breaking initiative.
Accomplishing and supporting genuine change is mind boggling, laden with hazard, and tenacious. It is additionally fundamental. Maybe that is the reason ground-breaking pioneers are so uncommon, and associations are putting forth an admirable attempt to look for ground-breaking pioneers and develop rich work-conditions.
It may not be excessively far-got to respect these tempestuous occasions, where new pursuits guided by the board fledglings are the most important organizations on earth, as a "comet sway" second for the executive's hypothesis. A conventional association can contend and win in this new carefully disturbed world if their chiefs can adjust to it.

## KEEP CHANGING

To remain standing, leaders should be accommodating to new mentalities and techniques, to investigate new plans of action and enhance while as yet securing their center business. it is important that ground-breaking chiefs constantly react to computerized change and make digital sustainability, that capacity to persistently change, instead of considering change to be an end point in itself.

## UNDERSTAND THE NEXT GENERATION OF CONSUMERS

The next ages love testing, they love getting the quick criticism, and that is truly where the association needs to go, however it is a troublesome change move. The previous age likened accomplishment with a title. The new age doesn't. They liken it with being esteemed. What needs to be done is try to make it simple for them to see their worth in a target way and a quantifiable way.

## VALUE THE EXTERNAL PERSPECTIVE

Individuals who are coming to work in life sciences are now in the existence sciences, and this is a serious mix-up, to pull someone from outside life sciences in order to help understand better what is happening in another sector that can be applied to own. Listening to a variety of experts is important.

To defeat the difficulties got from the disruptive change, pioneers are needed to build up a blend of computerized and soft abilities, basically identified with the capacity to impart successfully in a digitalized setting, make attachment between topographically removed adherents, encourage activity and change perspectives, and manage intricate and quick critical thinking.

## REFERENCES

[1] (2014, August 1). Understanding Leadership. Harvard Business Review. https://hbr.org/2004/01/understandingleadership.
[2] Sow, M., \& Aborbie, S. (2018). Impact of Leadership on Digital Transformation. Business and Economic Research, 8(3), 139. https://doi.org/10.5296/ber.v8i3.13368
[3] Viviano, T. (2012). What 21st Century Leadership in Career and Technical Education Should Look Like. Journal of Career and Technical Education, 27(2). https://doi.org/10.21061/jcte.v27i2.559
[4] Goretti, Lucas. (n.d.). 8. "The impact of Digital Transformation on Leadership in a Public Service Organization : The case of the RTBF (National Belgian Television)"
[5] Soren Kaplan. (2015, February 13). Leading disruptive innovation. Ivey Business Journal. https://iveybusinessjournal.com/publication/leading-disruptive-innovation/.
[6] Tellis, G. J. (2006, June 7). Disruptive Technology or Visionary Leadership? SSRN. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=906659.
[7] Cortellazzo, L., Bruni, E., \& Zampieri, R. (2019). The Role of Leadership in a Digitalized World: A Review. Frontiers in Psychology, 10. https://doi.org/10.3389/fpsyg.2019.01938
[8] HOW DISRUPTION IS REDEFINING LEADERSHIP - IMD business school. (n.d.). https://www.imd.org/contentassets/b51c22486a6a4dce81099 9d08eba015c/tc020-17.pdf.
[9] Transformational Leadership: The Other Side of Disruption. AESC.
(n.d.).
https://www.aesc.org/insights/magazine/article/transformatio nal-leadership-other-side-disruption.
[10] Pesut, D. J. (2019). Anticipating Disruptive Innovations With Foresight Leadership. Nursing Administration Quarterly, 43(3), 196-204. https://doi.org/10.1097/naq. 0000000000000349
[11] Smith, T. (2020, August 28). What Is Disruptive Technology? Investopedia.
https://www.investopedia.com/terms/d/disruptivetechnology.asp.

